



## **Quality & Lab Assistant**

**Location:** Gothenburg, Sweden

**Employment type:** Full-time salaried

**Start date:** Immediate

**Reports to:** Regional Sales Manager

### **Supporting excellence, one sample at a time.**

At Ally Coffee, we're looking for detail-oriented, reliable, and hands-on professionals to join our Quality Lab team in Gothenburg, Sweden.

As a Quality & Lab Assistant, your role is essential to the smooth operation of our quality control activities. You will support the documentation, preparation, evaluation, and shipment of coffee samples, while ensuring the lab environment remains organized, clean, and compliant with Ally's quality and safety standards.

This position plays a key role in preserving the integrity, consistency, and reliability of our quality processes, supporting both internal teams and customer-facing activities.

### **What You'll Be Doing**

#### **Sample Documentation & Record-Keeping**

- Assist with the accurate logging and tracking of coffee samples throughout the evaluation process.
- Identify and document coffee samples upon receipt, ensuring all information is correctly recorded.
- Maintain up-to-date digital records in systems such as Cropster.
- Ensure quality data is accurate and consistently updated across internal platforms.

#### **Cupping & Quality Control Support**

- Assist with sample roasting following established evaluation protocols.
- Support the setup and breakdown of cuppings for the QC team.
- Help with basic green coffee evaluation under guidance.
- Maintain high standards of cleanliness and hygiene in the cupping and evaluation areas.

#### **Lab & Sample Room Maintenance**

- Keep the QC lab, sample room, and storage areas clean, organized, and operational.
- Monitor sample inventory levels and report needs to prevent waste or shortages.
- Assist in preparing order lists for lab supplies and materials.
- Clean and maintain sample roasters and lab equipment, keeping basic maintenance records.
- Follow and uphold all safety, hygiene, and ergonomic protocols.



### **Fulfillment & Sampling Support**

- Assist in preparing, packing, and shipping coffee samples to customers.
- Support timely and cost-efficient sample fulfillment in coordination with internal teams.

### **What We're Looking For**

We're looking for someone who is organized, dependable, and comfortable working with routine processes while maintaining high attention to detail. The ideal candidate brings:

- Experience with operational support roles; exposure to coffee quality, lab work, or sample handling is a strong plus.
- Comfortable working with digital record-keeping tools; experience with Cropster is highly desirable.
- Basic understanding of coffee cupping, sample roasting, or green coffee evaluation.
- Proficiency with Microsoft Office tools.
- Ability to handle coffee samples and lift up to 50 pounds, following proper ergonomic practices.
- Strong organizational skills, consistency in following procedures, and a proactive approach to daily tasks.
- Clear communication skills and a collaborative mindset in a fast-paced team environment.

### **What We Offer**

- Competitive compensation aligned with experience and local market standards.
- Annual company-wide performance bonus tied to financial and qualitative goals.
- 20 days of paid time off (PTO) per year.
- Company-provided equipment and tools to support your role.
- Hands-on exposure to specialty coffee quality processes and international quality standards.
- A collaborative, international work environment that values precision, transparency, teamwork, and long-term relationships.
- An opportunity to grow within the specialty coffee industry while contributing directly to quality excellence.

### **How to Apply**

If this sounds like the perfect opportunity for you, send your resume and a brief cover letter to **carol@allycoffee.com** with the subject line: (Your Name) - Quality & Lab Assistant Sweden.

**Be part of a company where passion fuels progress, and every cup tells a story of ethical sourcing, quality, and innovation.**

### **Who We Are**



At Ally Coffee, we connect roasters with premium coffee through sustainable partnerships, fostering an environment where innovation and ethics thrive. Change isn't a challenge; it's an opportunity for innovation and progress. Our culture thrives on teamwork, where diverse perspectives enrich our solutions and inspire creativity.

### **Inclusivity & Diversity**

At Ally Coffee, we're committed to fostering an inclusive and dynamic work environment that celebrates diversity in all forms. Our culture thrives on collaboration and the belief that everyone, from every background, has unique insights and experiences to contribute. We embrace the richness of diverse perspectives as the cornerstone of innovation and growth, enabling us to move coffee forward together. Join us in building a global community where your authentic self is not only welcomed but is a vital part of our shared journey towards creating sustainable and meaningful impact in the coffee world.