QC & Lab Assistant

Gothenburg, Sweden · On-site · Full-time

About Ally
Ally Coffee is a green coffee trader working with both specialty and commercial coffee. We're a team of about 50 people across 10 countries, with colleagues in coffee-producing countries like Brazil, Colombia and Costa Rica and in the markets where our roasters are, from the US to Europe and the Middle East.

In Gothenburg, our quality lab supports our specialty coffee business across Europe, the Middle East and North Africa. The lab works side by side with our sales team and our head of specialty coffee, who are based in the same office. The samples you prepare go straight into the conversations that decide which coffees our roasters buy.

Our business runs on long-term relationships with producers and roasters, and on a real love for coffee.

The role
Every coffee we sell starts as a sample. Before a roaster commits, that sample gets roasted, cupped and graded in our Gothenburg lab, then sent out to the people making the call.

As our QC & Lab Assistant, you'll keep that lab moving. You'll work alongside our quality team, prep and ship the samples our sales team needs, help run cuppings and green grading, and make sure the lab is always clean, stocked and ready to go.

Once you know the ropes, you'll run sample requests with the sales team on your own, and you'll get to know green coffee quality from the inside.

What you'll do
- Prepare, pack and ship coffee samples requested by our sales team and clients, keeping track of deadlines and flagging what is urgent;
- Receive, label and register incoming samples, and keep our sample stock and availability sheet up to date;
- Roast samples and prepare cupping sessions (coffee tasting) and Cropster sessions, including setup and cleaning;
- Support in grading green (unroasted) coffee and keeping quality records;
- Keep the lab clean, organized and stocked with sample materials, and run basic equipment checks;
- Help coordinate sample deliveries with our warehouse;
- Follow our quality protocols and report any issue or missing information along the way.

What we're looking for

- 1 to 3 years of hands-on experience in a café, roastery, food production, lab or similar. Recent food science graduates are welcome too
- A genuine love for coffee and curiosity about the green side of it. Cupping or roasting experience is a bonus
- You enjoy routine work and take pride in getting it right
- You're organized and detail-oriented, the kind of person who spots a wrong label before anyone else
- You're comfortable with spreadsheets and digital records. Cropster experience is a bonus
- You're comfortable working in English, since it's the language we use every day
- You can safely lift up to 23 kg
- You live in or around Gothenburg. We're not able to offer relocation support for this role.

What we offer

- A monthly salary of SEK 21,000 to 26,000 per month, depending on experience;
- 25 days of paid vacation per year;
- An annual company performance bonus;
- Hands-on training in green coffee quality from an experienced team;
- A small international team where your work is visible every day, and a friendly office dog.

How to apply

Send your CV and a short cover letter to careers@allycoffee.com with the subject "QC & Lab Assistant | Your name". In your cover letter, tell us in a few lines what draws you to coffee and to this kind of work.

Our commitment to inclusion

At Ally, we're building a workplace where everyone belongs. We welcome applicants of all backgrounds, experiences and perspectives.